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October 2, 2020

\_\_\_\_\_  
\*ALSO ADMITTED IN TEXAS

\*\*ALSO ADMITTED IN WASHINGTON, D.C.

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**VIA ELECTRONIC FILING**

The Honorable Jocelyn G. Boyd  
Chief Clerk/Administrator

**Public Service Commission of South Carolina**

101 Executive Center Drive  
Columbia, South Carolina 29211

Re: Michael Madden, Complainant/Petitioner v. Charter Spectrum (Charter Communications), Defendant/Respondent; Docket No. 2020-224-C

Dear Ms. Boyd:

Attached for filing, please find **Respondents' Reply to Complainant's Response to Respondents' Motion to Dismiss** on behalf of Defendants/Respondents, Charter Fiberlink-SC CCO, LLC and Charter Communications, LLC in the above-referenced matter. Please note that the above-referenced matter is incorrectly captioned.

By copy of this letter, we are serving all parties of record and attach a certificate of service to that effect.

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(continued...)

If you have any questions regarding this matter, please advise.

Very truly yours,

**WILLOUGHBY & HOEFER, P.A.**

s/Mitchell Willoughby

Mitchell Willoughby

MW/lla  
attachments

cc: Michael Madden  
Carri Grube Lybarker, Esquire  
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